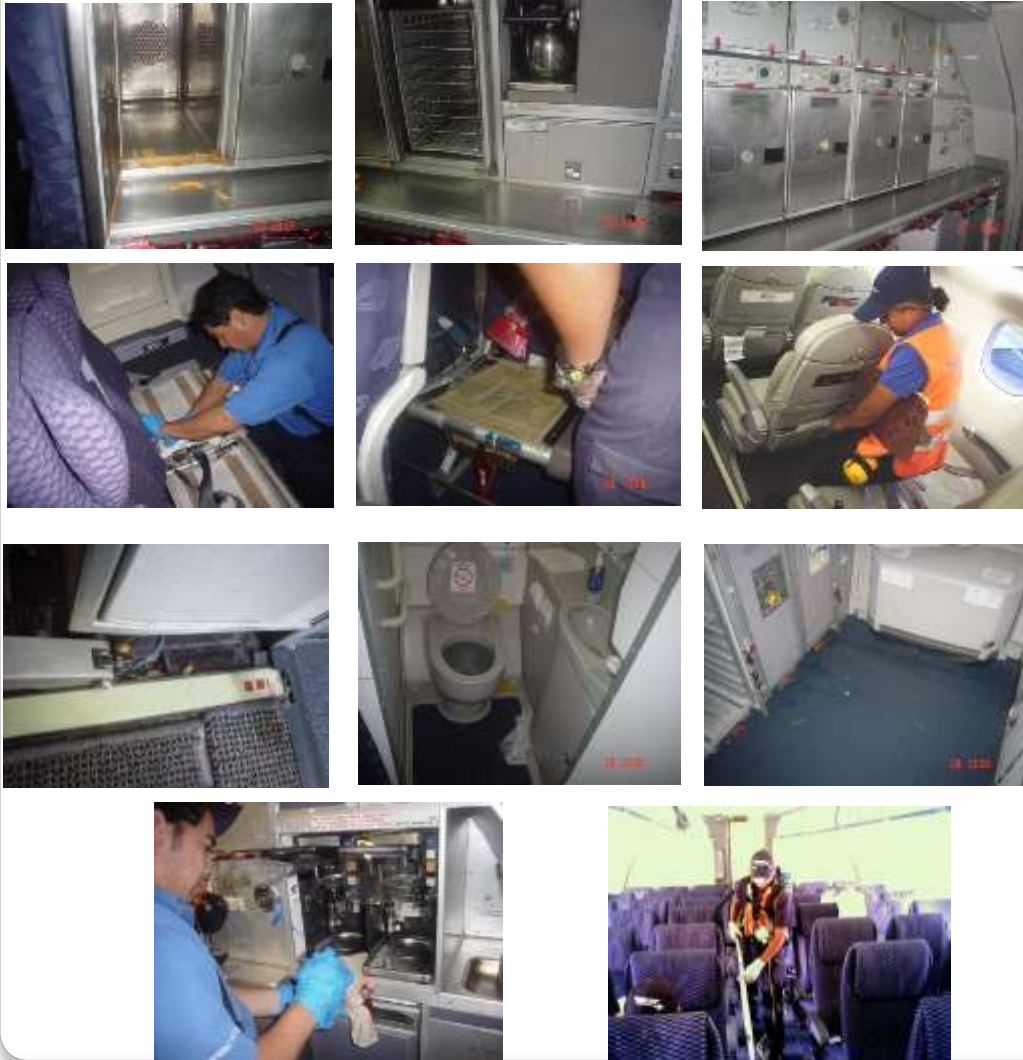


AIRCRAFT INTERIOR SERVICES



Major Effort Cleaning

- Detailed attention to the interiors
- All areas included or as operator requirements, e.g. galleys, sidewall panels, Cockpit, PAX cabin, lavatory, PSUs, cabinets, seats, tables, seat tracks, lights, screens etc
- Removal of chewing gum, pen or ink traces
- High Safety Standards
- Procedures according with the Operator requirements



Safety & Quality Services



AIRCRAFT INTERIOR SERVICES

Carpet Washing & Cleaning:

- Complete carpet cleaning & washing
- Central Aisle Carpet cleaning & washing,
- Carpet inspection and report
- Chewing gum, stains and food removal
- High Safety Standards
- Procedures according with the Operator requirements



Safety & Quality Services

AIRCRAFT INTERIOR SERVICES



Seat cover removal & installation .

- In accomplishment with operator requirements



Pest Control

- Management of pest control programs
- Pest control chemicals, gel or liquid as approved by the operator.





Safety & Quality Services

AIRCRAFT INTERIOR SERVICES



Air grill dust & contamination extraction and cleaning

- LAATS provide this service in B737 fleet or as requirement of the operator



Landing gears & Flight Control Surface Cleaning

- Landing gears, flaps, spoilers and other required by the operator.

Wheel Well



Safety & Quality Services



- In 2005 the Aesthetical and Appearance services program started with Copa Airlines,
- In 2012 the Air grill dust & contamination extraction and cleaning were added to the program
- In 2011 the pest control service was added to the program
- By now, LAATS has performed more than 13,200 different services for COPA, Guatemala has become COPA's main appearance and aircraft cleaning station.



Safety & Quality Services



COPA's Appearance and Cleaning Services Control by Aug 2016

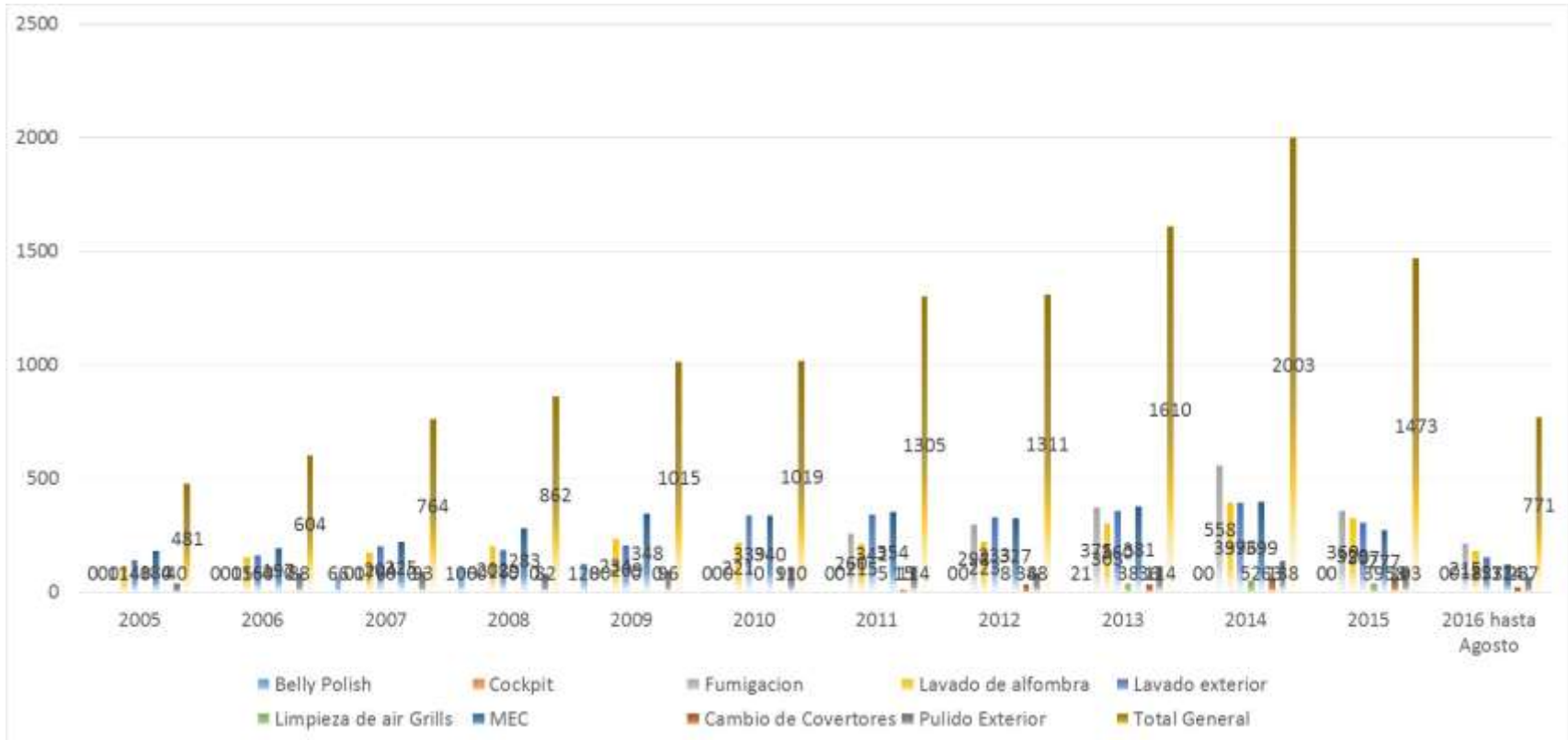
| Año | Belly Polish | Cockpit | Fumigacion | Lavado de alfombra | Lavado exterior | Limpieza de air Grills | MEC | Cambio de Covertores | Pulido Exterior | Total General |
|-------------------|--------------|----------|-------------|--------------------|-----------------|------------------------|-------------|----------------------|-----------------|---------------|
| 2005 | 0 | 0 | 0 | 114 | 143 | 0 | 184 | 0 | 40 | 481 |
| 2006 | 0 | 0 | 0 | 155 | 164 | 0 | 197 | 0 | 88 | 604 |
| 2007 | 66 | 0 | 0 | 176 | 204 | 0 | 225 | 0 | 93 | 764 |
| 2008 | 106 | 0 | 0 | 202 | 189 | 0 | 283 | 0 | 82 | 862 |
| 2009 | 128 | 0 | 0 | 234 | 209 | 0 | 348 | 0 | 96 | 1015 |
| 2010 | 0 | 0 | 0 | 221 | 339 | 0 | 340 | 9 | 110 | 1019 |
| 2011 | 0 | 0 | 260 | 215 | 342 | 5 | 354 | 15 | 114 | 1305 |
| 2012 | 0 | 0 | 298 | 223 | 333 | 8 | 327 | 34 | 88 | 1311 |
| 2013 | 2 | 1 | 375 | 303 | 360 | 38 | 381 | 36 | 114 | 1610 |
| 2014 | 0 | 0 | 558 | 397 | 396 | 52 | 399 | 63 | 138 | 2003 |
| 2015 | 0 | 0 | 360 | 329 | 307 | 39 | 277 | 58 | 103 | 1473 |
| 2016 hasta Agosto | 0 | 0 | 215 | 182 | 157 | 3 | 124 | 23 | 67 | 771 |
| TOTAL | 302 | 1 | 2066 | 2751 | 3143 | 145 | 3439 | 238 | 1133 | 13218 |



Safety & Quality Services



Sustained Growth



As a result of the confidence gained thru consistent good quality services.